

## Booking Form

Name:

Address:

Date:

Telephone number:

Date From:

Date To:

Rate of Hire:

Equipment hiring:

### Terms & Conditions

On booking we will require a £50 deposit, by paying this deposit you are confirming you have read and agreed to the term's and conditions set out below. The deposit will be held as security for the booking and against damages or undisclosed waiting time.

### Cancellations & Refunds of the Deposit

If you cancel your booking with us up to 7 days before the booking date your deposit will be refunded in full. If not, your deposit will be forfeited.

We will ask you after the set-up of the hot tub to do a walk around to accept there is no damage or note anything previously caused, a photo will be taken. Any damages due to gross negligence while the hot tub is in your care will result in the loss of your deposit and if the damages exceed your deposit of £50 we will act to claim the excess. This may include a filter charge and / or cleaning charge if you use prohibited liquids etc which cause damage.

It is also your responsibility to be punctual on delivery and collection time of the spa. Waiting time will also be deducted from your deposit at £30 an hour. If we can't gain access to your property in good time you will be liable for a further £145 hire charge. Please be thoughtful that we might have another booking to fulfil after yours!

### Your Responsibility When Hiring the Hot Tub

You must be on site to assist us when taking delivery. You must provide us with safe access and clear instructions. We will not accept any responsibility for any damage or injury caused. You must provide working electric & water supply close to the set-up area and hose with a drainage nearby.

We will need a relatively flat area to set up on. You will become responsible for the hot tub after joint inspection.

**In the colder months the hot tub can take up to 36 hours to heat please make sure you allow for this time within the duration of your hire. If you would like to speed the heating process up, you can fill the tub with hot water (40c) as long as you have the correct attachments for an internal tap to fit your hose and your hose will reach from the tap to where you would like to place the tub.**

**Occasionally our drivers can be delayed due to unforeseen circumstances, we will always work hard to try and make up the time. You can track our delivery team on the day of delivery if they are delayed you will see the amended expected time via our tracking system.**



## Booking Form

### Accidents & Injury

As the hirer accept and acknowledge that I take full responsibility for the use and users of this hot tub at all times.

Dancey Bouncy Castle Hire Ltd will not be liable for accidents, injuries or death.

Dancey Bouncy Castle Hire Ltd will not be liable for any accidents relating to use of our hot tubs such as wet surfaces causing slip hazards, running or jumping in and around the spa.

Dancey Bouncy Castle Hire Ltd prohibits the use of glass items within the hot tub and will not take responsibility for injury caused by glass breakages within or around the spa area.

**CHILDREN UNDER THE AGE OF 16 MUST BE SUPERVISED AT ALL TIMES.** Pregnant ladies must seek medical advice before using a spa. Remember this is a hot tub not suitable as a birthing pool.

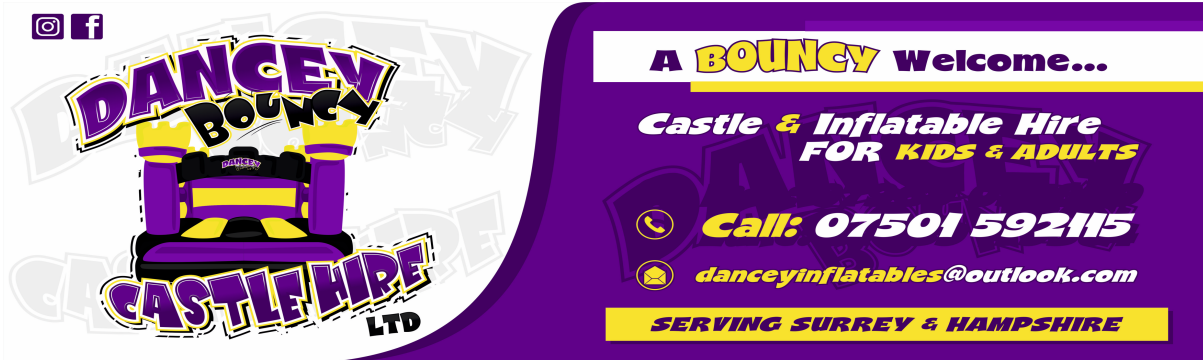
### Health & Safety

Please enter the spa with safety in mind always, checking the temperature first.

- Do not jump in or out or dive into the hot tub.
- Never enter the hot tub with sharp objects.
- Never use glass or any other breakable items within or near the hot tub.
- Always wear the correct attire when entering the hot tub such as a bathing costume or any swimwear.
- Never wear shoes or heels as this could cause injury and damage to the spa.
- If you happen to come out with a rash, please seek medical advice and advise them that you have used a hot tub.
- Do not use the hot tub in lightening

### **The Hirer's:**

- Responsibility that users are not impaired by alcohol or drugs
- Responsibility that users are clean when using the hot tub.
- Accepts responsibility for all who use the hot tub that they are in sound medical health. If in doubt, please seek medical advice.
- Responsibility to ensure no person or persons under the influence of alcohol and/or prescribed and/or non- prescribed drugs and/or any other intoxicating substance will use or supervise the Equipment
- Responsibility for making sure the hot tub cover is secured back on the tub when not in use. This will not only stop the spa losing heat but will keep the hot tub secure from accidents when not in use.
- No one wearing fake tan should use the hot tub
- Ensure all users with long hair is tied up



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### Upkeep & Chemicals

Never switch the power off. If the power gets accidentally turned off or a power failure occurs, please turn it back on in the same way in which you were shown in your demonstration. We will bring you enough chemicals for the duration of your hire, you must use them to keep the spa hygienic.

It's important that everyone is clean when entering the spa. All traces of dirt, grease, make up, moisturisers & creams must be removed before using the spa. When it's filled with clean water we all want it to stay as clean as humanly possible for both hygiene and unnecessary wear on the pump and spa.

If you use a fake tan you cannot use the spa as it will cause lasting discolouration of the spa and result in a damages charge.

If we find the spa unreasonably dirty on collection a fee of £25 will be charged. DO NOT USE bubble bath or soaps, washing up liquid or any other chemicals within the spa. This also means products such as silly string! These chemicals or foreign objects will ruin the pump. If this occurs, it will be classed as gross misuse and we will be looking to reclaim the costs.

### Damages to your Property

Dancey Bouncy Castle Hire Ltd will not be held responsible for any damages to your property through the entire hire period. This includes weight or water damage to any or all structure, fixings & fittings, garden or grass areas. It is your responsibility to make sure that the space provided is fit for purpose.

### Liability

On agreeing a delivery / collection time on the given date we will not be held responsible or liable for any delays that are out of our control.

If a hot tub stops working you must notify us immediately so we can be given the opportunity to identify the problem and resolve it.

We will not be held responsible for damage to persons or property.

You as the hirer are responsible for returning the spa in the same condition in which you received it.

You will be held responsible for a lost, stolen or damaged whether it's minor damage or damaged beyond economical repair.

If you do not willingly pay the costs we will pursue you through the courts.

### Our Right of Access

I the hirer do hereby give Dancey Bouncy Castle Hire Ltd the right to enter the premises or land where they believe the hot tub to be on the agreed date and time of the collection.

### Disclaimer

If any of the terms in the above agreement are not acceptable then Dancey Bouncy Castle Hire Ltd will not provide the hire.

By paying the £50 deposit you are agreeing to this agreement, you the hirer agree and release Dancey Bouncy Castle Hire Ltd or any of its employees from any and all liability.

On hiring and accepting this agreement you the hirer accept all of the terms and conditions and acknowledge that the use of the hot tub is at you the hirers own risk.